# Trendy Bugs Topic Trends in the Android Bug Reports



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## **Research question**

• Can the wisdom of the crowd be used to understand problematic trends in the Android Open Source Project?





### **Google issue tracker**

**SDCL** Software Design and Collaboration Laboratory

						My favo	orites ▼   <u>Sign in</u>
2	Android - An (		set Alliance Project				Search projects
Project I	Home Down	nloads I	ssues				
New iss	ue Search	Open issu	es 🔻 for			Search Advanced search Search tips	
						<u> <u>Prev</u> 301 - 400 of 21490 <u>Next</u> <u>Next</u> <u>Next</u> </u>	List Grid
ID 🔻	Туре 🔻	Status v	Owner <b>v</b>	Summ	ary + Labels ▼		Stars v
<u>29843</u>	Defect	New		In case	e1 "Select photo" options	are displayed and in case 2 "Select photo" options are not displayed.	1
<u>29842</u>	Defect	New		Proble	m In case1 "Select photo	" options are displayed and in case 2 "Select photo" options are not displayed.	1
<u>29841</u>	Defect	New		Proble	m "Add a photo" option di	isplays as disable while it is working.	1
29840	Defect	New		Gmail	options are appearing but	not working in Gmail when it is not signed in.	1
<u>29839</u>	Defect	New		White	screen appears on pressi	ing home key on Add google account screen is Talk	1
<u>29838</u>	Defect	New		Force	close is displaying in Goo	gle search	1
<u>29837</u>	Defect	New		Phone	is displaying blank tab in	stead of google help.	1
<u>29836</u>	Defect	New		Musi			
<u>29835</u>	Defect	New		Imag		Delivery Reports details for sent messages le starred this issue and may be notified of changes.	
<u>29834</u>	Defect	New		Disal	Status: New	Reported by <u>philip,i@qmail.com</u> , Apr 30 (4 days ago)	
<u>29833</u>	Defect	New		Even	Owner:	This is essentially the inverse of Issue 2989.	
29832	Defect	New		Glitcl	Type-Enhancement	It would be nice if under 'view details' for an SMS message you have sent you could see the time	store for when it was received
<u>29831</u>	Defect	New		Acce	Priority-Medium	according the the delivery report. At present all you get on the SMS thread and the details is t	
<u>29830</u>	Enhancement	t New		more	Sign in to add a comment	If you have sent a message but are not looking at your phone when the delivery report is received	
29829	Defect	New		upda		have no way of knowing later the delay between when you sent your message and when it was receiv	ed.
<u>29827</u>	Defect	New	sm@android.com	Out c		For comparison this feature exists in Maemo on the Nokia N900, and I believe in other Nokia smar any available to check.	t and feature phones but don't have
<u>29826</u>	Defect	New		Mms		As far as I can see this feature has never existed in the stock messaging app on any version of .	Android.
29825	Enhancement	t New		Upda			
29824	Defect	New	sm@android.com	Error			
29823	Defect	New	sm@android.com	Miss		Comment <u>1</u> by <u>ayk@gmail.com</u> , Apr 30 (3 days ago)	
<u>29822</u>	Defect	New		Infinit		I have a galaxy note, using stock rom. I have 2 timestamps, sent time and delivery status (receiv	ved/failed) with its time. Might be
<u>29821</u>	Defect	New		Crasl		samsung's addition as I don't have experience with any AOSP rom.	
29820	Defect	New		[New		Comment <u>2</u> by <u>philip.j@gmail.com</u> , Apr 30 (3 days ago)	
						I'm using a HTC Desire Z, this is missing from HTCs messaging app but I've also used this device for Android 2.2, 2.3 and 4.0.4.	
						I've also got an Xperia X10 mini pro, which with both manufacturers ROM and an AOSP based rom la	cks this feature.

## The data

<bug> <br/>
<bugid>bug number</bugid> <title>bug title</title> <status>bug status e.g. new, closed, etc.</status> <owner>developer who owns the bug</owner> <type>type of bug e.g. Defect, enhancement etc.</type> <priority>priority of the bug</priority> <component> component of the project the bug belongs to </component> <closedOn> when the bug was closed ("null" if not closed) </closedOn> <stars>how many people voted or starred the issue</stars> <reportedBy>email id of person reporting the bug</reportedBy> <openedDate>date the bug was filed</openedDate> <description>description of the bug</description> <comment> <who>person who commented</who> <when>time when commented</when> <what>text of the comment</what> </comment> </bug>

comment

comment

## Example from the 87,899 comments

#### <openedDate>Thu, 28 Apr 2011 03:24:06 +0000</openedDate>

<title>call this number until it's not busy</title>

#### <description>



Instead of just having "call this number" as an option, maybe add "call this number until I get through." I don't know, though-- this might result in folks "calling a number until they get through", and waiting so long that they put the phone down & walk away, leaving the person they called and finally got through to wondering why their phone rang with no one on the other end? But assuming **\*most\*** people wouldn't be that irresponsible, **\*maybe\*** it's a good idea. Maybe make it optional and default to 'not available as a calling option', as I'd guess most folks don't browse through their settings. Maybe it's **\*only\*** an option on a

missed call in the call log due to a busy signal. And maybe once you connect, it's removed as an option from everything in the call log for this number. This paragraph is so that folks don't overuse (and maybe abuse) the "call until connected" feature until they at least try ONCE, and get a busy signal. After they try regular dial at least once, and it's busy, if they then visit that entry in the call log, "call until not busy" has appeared. Just a thought.

</description>

### comment

#### <comment>

<when>Wed, 04 May 2011 06:15:42 +0000</when>
<what>Isn't this what email is for?</what>
</comment>

#### <comment>

<when>Wed, 04 May 2011 13:00:25 +0000</when></whet>



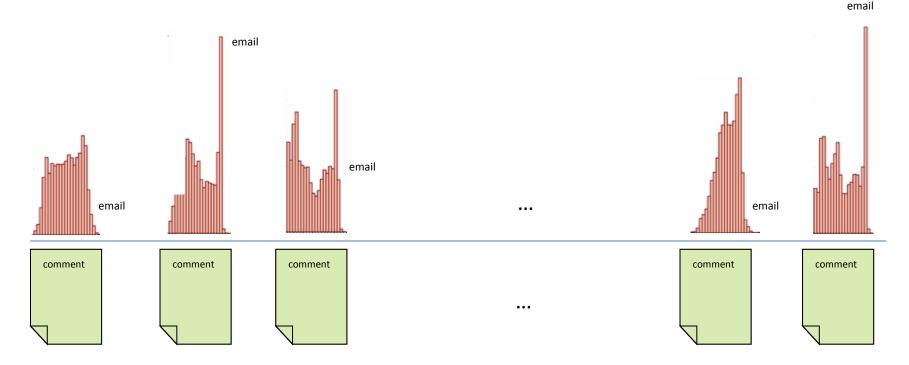
Well, to my thinking, yes & no. With email-- IF this contact has email, does your grandma?-- you are pretty sure only that they'll see the message someday. That works for anything that's not time sensitive. But that doesn't work when they REALLY don't get to email very often-- remember, much of the world doesn't get email on their cell phones-- and you really do need to deliver this message soon. To me, the difference is "Hey, I can check my email any ol' time, so why now" vs. "Ooh, hey, the phone is ringing right now." I mean, even if an answering machine picks up, I highly suspect that gets checked more often than email in MOST cases. Just food for the conversation--- thoughts? I know this may turn into a somewhat controversial feature request, that's why it should be talked out well. But hey, open-source technology is changing the landscape of many models we've held for years, why not change the way the phone game is played?

</what>

</comment>



- We used machine learning to fit a LDA model to the data.
- LDA is a method for extracting higher level topics in a corpus of documents.

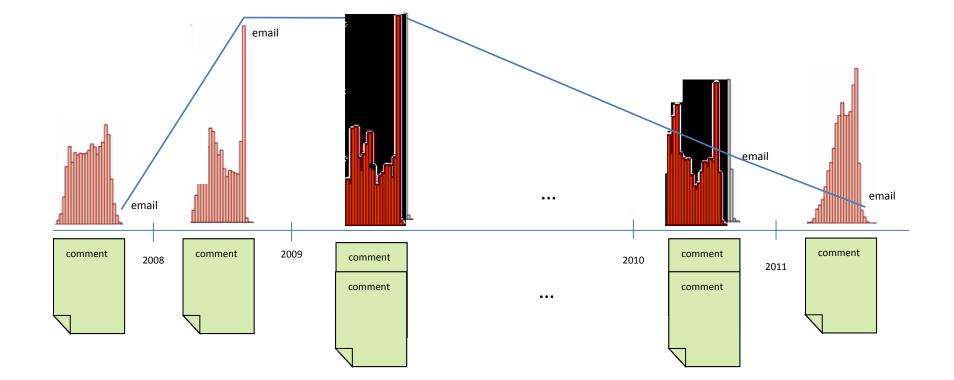




## **Topics results**

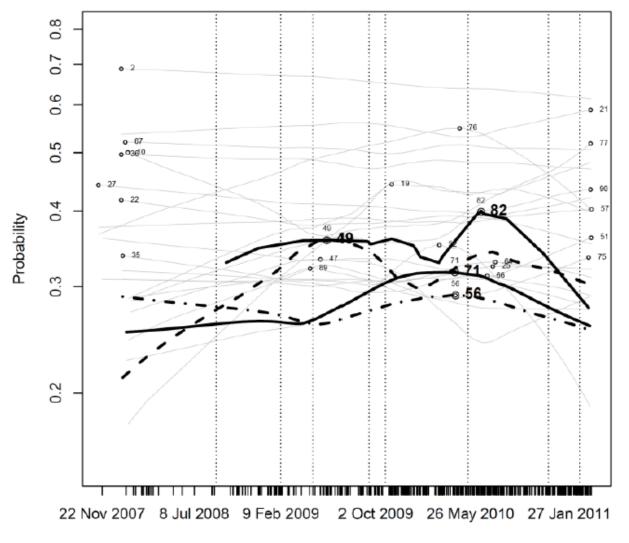
0 emulator adb android system	25 {Code Review} -	51 {HTTP} -	75 {Issues} -
1 droid motorola android problem	source android review https	http thread google www	problem show issues order
2 {Issue Assignments} -	26 iq em eve ed	52 {Debugger} –	76 {Forum Support} –
issue engineer assigned work	27 {Issues} -	debug info system lib	google android forum bugs
3 permission android permissions	id google android issues	53 eclipse android sdk windows	77 {Eclipse} -
app	28 problem issue solution fix	54 phone alarm volume mode	java eclipse org internal
4 server ssl certificate client	29 view screen touch mode	55 test ets android tests	78 language support android
5 android code api application	30 http android html developer	56 {Graphics Library} –	keyboard
6 vpn connect mtpd server	31 text keyboard type key	gl public void int	79 works work fine problem
7 contacts contact phone sync	32 card sd sim memory	57 {Issues} – issue merged	80 es itq thatq thereq
8 good great google idea	33 samsung galaxy problem	duplicate resolved	81 intent action android true
9 nexus issue problem froyo	android	58 thread state event wait	82 {CPU} -
10 {Email} –	34 number phone numbers call	59 file files download directory	timed identity cpu pegged
email client youq device	35 {String} -	60 update problem issue version	83 time data make lot
11 database sqlite android content	java string public import	61 gps location maps google	84 browser page web android
12 dalvikvm ms bytes ge	36 {Issue Tracker} -	62 error unable open stack	85 problem phone back issue
13 hardware bluetooth support	apps bug tracker google	63 time date zone timezone	86 ere youq weq ell
android	37 java org apache harmony	64 {XML Schema} –	87 message sms messages text
14 email mail gmail exchange	38 android phone feature google	android layout xml id	88 honeycomb transformer tablet
15 app apps market android	39 call phone calls incoming	65 class method null string	asus
16 settings menu option select	40 bug issue report fixed	66 {Kernal Code} –	89 {Build} –
17 user feature option make	41 proxy address apn ipv	git kernel platform android	build target lib mk
18 music player mp video	42 eq string uri html	67 {Device} -	90 {Security} –
19 {Calendar} –	43 memory mb size system	android source report devices	ca ou cn certificate
calendarparser ad key verify	44 htc desire problem android	68 mediaplayer audio media xx	91 activity dialog called call
20 data reset settings phone	45 project file android xml	69 calendar event events google	92 phone battery time problem
21 {Forum Support} -	46 usb device driver phone	70 fix google issue phone	93 build version android mobile
google mobile forum android	47 {Media Codecs} -	71 {Runtime} – java android	94 image gallery camera images
22 {Fixed Issues} -	return omxcodec cpp media	androidruntime os	95 system err locale en
fixed sdk release issue	48 search list add find	72 google issue comments people	96 protocol canvas draw pppd
23 screen button home back	49 {Runtime} – view android	73 font support characters android	97 camera preview bitmap xb
24 code test log problem	java androidruntime	74 wifi network connection	98 voice phone bluetooth dial
	50 bluetooth phone car music	connect	99 google account gmail password

## **Trend lines**

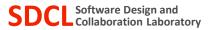




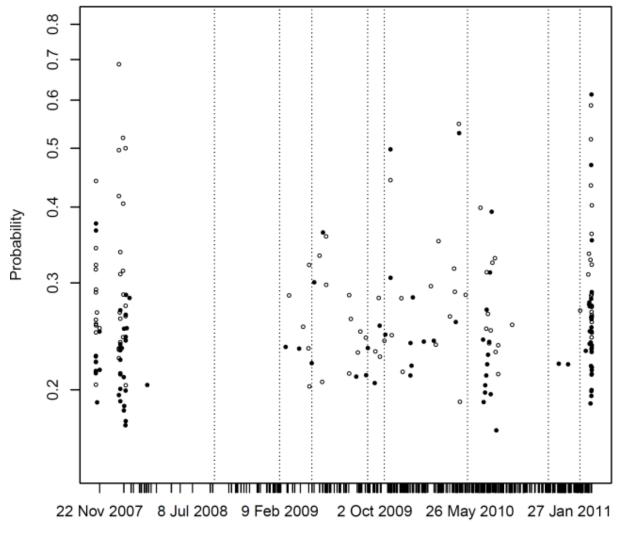
## **Trend line results**



Time



#### **Future work**



Time

